

Escalation matrix for Investor grievances

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Naresh Burte	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6740 (Monday-Friday; 9:30 AM to 6:00 PM)	dp.operations@sparkcapital.in
Head of Customer care	Mehboob Ahmed	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6720 (Monday-Friday; 9:30 AM to 6:00 PM)	dp.operations@sparkcapital.in
Compliance Officer	Vilma Mathias Gangahar	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6717 (Monday-Friday; 9:30 AM to 6:00 PM)	dp.compliance@sparkcapital.in
CEO	Y Rama Rao	No. 1, 3rd Floor, First Crescent Park Road, Gandhi Nagar, Adyar, Chennai 600 020	+91 22 6291 6751 (Monday-Friday; 9:30 AM to 6:00 PM)	compliance@sparkcapital.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- SEBI at <https://scores.gov.in/scores/Welcome.html> or
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS> or
- BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.