

**Escalation matrix for Investor grievances**

| Details of            | Contact Person | Address  | Contact No.   | Email Id   |
|-----------------------|----------------|--|---|--|
| Customer care         | Naresh Burte   | Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road,, Chakala, Andheri East, Mumbai – 400 093 | +91 22 6291 6735<br>(Monday-Friday; 9:30 AM to 6:00 PM) | <a href="mailto:dpgrievances@sparkcapital.in">dpgrievances@sparkcapital.in</a> |
| Head of Customer care | Sushma Kotian  | Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Chakala, Andheri East, Mumbai – 400 093  | +91 22 6291 6720<br>(Monday-Friday; 9:30 AM to 6:00 PM) | <a href="mailto:sfobroking@sparkcapital.in">sfobroking@sparkcapital.in</a>     |
| Compliance Officer    | Bansi Sanghvi  | Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Chakala, Andheri East, Mumbai – 400 093  | +91 22 6291 6740<br>(Monday-Friday; 9:30 AM to 6:00 PM) | <a href="mailto:bansi.s@sparkcapital.in">bansi.s@sparkcapital.in</a>           |
| CEO                   | S Ganashyam    | Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Chakala, Andheri East, Mumbai – 400 093  | +91 22 6291 6757<br>(Monday-Friday; 9:30 AM to 6:00 PM) | <a href="mailto:pwm.broking@sparkcapital.in">pwm.broking@sparkcapital.in</a>   |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- a) BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> or
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS> or
- c) SEBI at <https://scores.sebi.gov.in>
- d) ODR at <https://smartodr.in/login>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.